



Mercedes-Benz ServiceCare

You drive - we take care.

Mercedes-Benz



SERVICECARE

Pay-as-you-go.

Capped Price Servicing.

ServiceCare Pay-as-you-go has been introduced for new vans and utes to provide added peace of mind knowing that you will not pay more than the maximum price at participating Retailers. ServiceCare Pay-as-you-go is available on any scheduled servicing that falls due within the term of your new vehicle warranty up to a maximum of 5 services.*

ServiceCare Pay-as-you-go is available with BestBasic only.

*Available on selected vehicles. Capped Price Servicing entitles you to receive scheduled servicing which falls due within the term of your new vehicle warranty up to a maximum of 5 services, at a price which is equal to or less than the Manufacturer's Recommended List Price (MRLP). Ultimate price charged for each scheduled service will be at the discretion of the relevant retailer. MRLP is subject to change. Terms, conditions and exclusions apply. For further information (including vehicle eligibility) visit your authorised retailer.

SERVICECARE

Pre-paid.

We'll take care of your van and ute, so you can take care of business.

Whether you own one vehicle or operate a large fleet, planning and controlling your operating costs is important. A ServiceCare Pre-paid Plan can assist by offering a range of maintenance and repair options at pre-determined, transparent and competitive pricing. ServiceCare Pre-paid can be purchased at the time of your vehicle purchase or up to the first service. With ServiceCare Pre-paid, our authorised Retailers will perform maintenance and repairs according to your vehicle's factory service schedule, using factory trained technicians and genuine parts.*

ServiceCare Pre-paid is available with BestBasic and Complete.

*Available on selected vehicles and provides scheduled servicing for up to 3, 4 or 5 years (as selected by the Customer) from the first registration date of the vehicle or the relevant mileage based service interval applicable to your model, whichever occurs first. Customer must purchase pre-paid servicing plan prior to the vehicle's first service to be eligible. ServicePlan pricing vary between vehicles. Terms, conditions and exclusions apply. For further information (including vehicle eligibility) visit your authorised retailer.

Options.

Mercedes-Benz ServiceCare offers two options: **BestBasic** and **Complete**.



BestBasic

All scheduled work in accordance with the maintenance booklet are covered.

Maintenance

Repairs

Wear and Tear



Complete

The complete 'peace-of-mind' package that goes beyond the manufacturer's vehicle warranty to include the replacement, maintenance and repair of all wear parts.

Maintenance

Repairs

Wear and Tear

Pay-as-you go.

As a customer you will benefit from:

- ✓ ServiceCare Pay-as-you-go is available on any scheduled servicing that falls due within the term of your new vehicle warranty up to a maximum of 5 services
- ✓ Includes items such as replacement of brake fluid, air filter and cabin filter as required
- ✓ Scheduled Servicing conducted as per the Mercedes-Benz Genuine Service guidelines
- ✓ The ability to undertake services at any participating authorised Mercedes-Benz Vans service Retailer

Pre-paid.


As a customer you will benefit from:

- ✓ Pre-paid servicing for the first 3-5 scheduled services, regardless of warranty period
- ✓ Pre-determined and transparent costs
- ✓ Operating cost savings
- ✓ Operational reliability
- ✓ Nationwide coverage
- ✓ Simplified fleet management
- ✓ 24/7 roadside assistance with Mercedes-Benz Vans Road Care
- ✓ Transferable BestBasic unused Pre-paid scheduled services upon sale of your vehicle

www.mercedes-benz.com.au/vans/en/ownership/service-care

QLIT 00 102 0933 Vans ServiceCare Brochure

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